

SESSION LOCATOR

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CE INFORMATION

To receive your Continuing Education Credits, scan your badge as you leave your session room.

If you forget to scan your badge, **DO NOT** return to the room to get scanned. Please visit the Information/CE desk by Registration.

ATTEND THE GENERAL SESSIONS!

Tuesday & Wednesday | 9:45 a.m. - 11:15 a.m. | Ballroom



Tuesday Keynote

Healthcare on the Verge
Rebecca D. Costa

Discover an array of new technologies and scientific discoveries which are disrupting the way senior living and care facilities think and operate. Learn about cost-effective methods for delivering significantly higher levels of care.

Wednesday Keynote

Disrupting Senior Care:
Innovators at Work
Anne Tumlinson



Understand the latest updates on payment pressures post-acute providers must tackle in 2019 and learn how innovators are attracting new residents and increasing length of stay.

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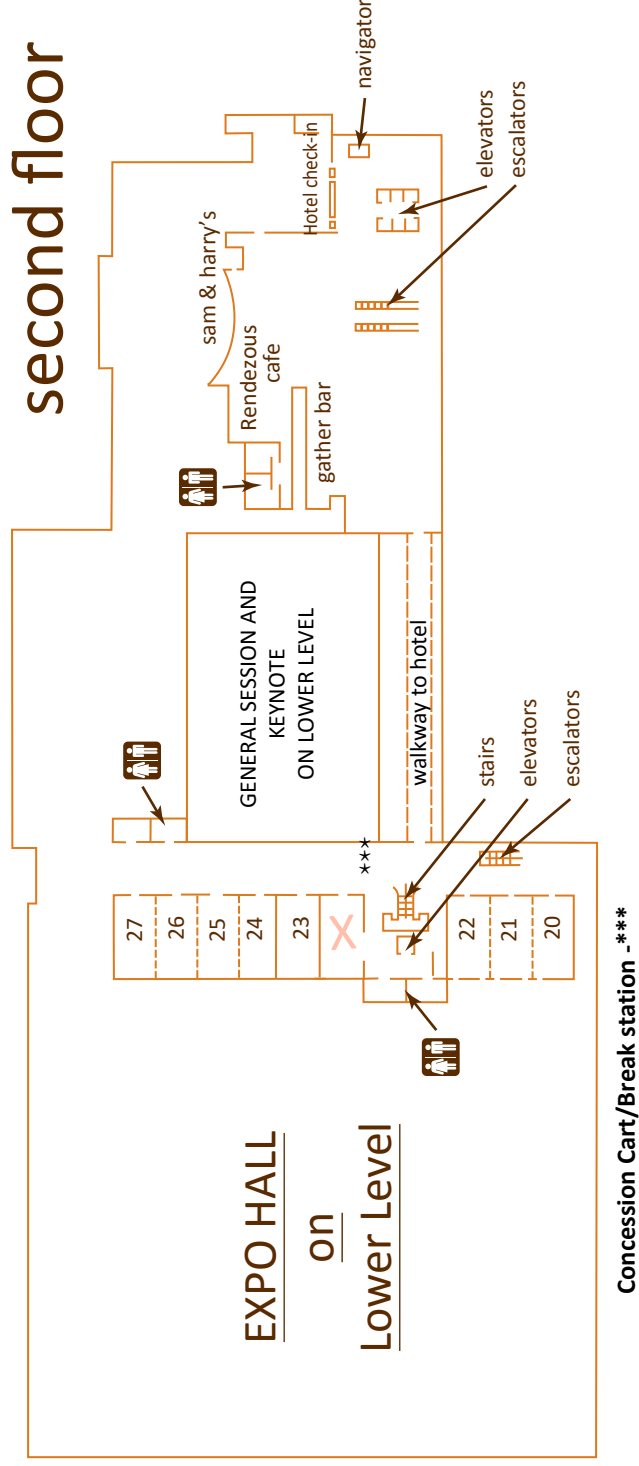
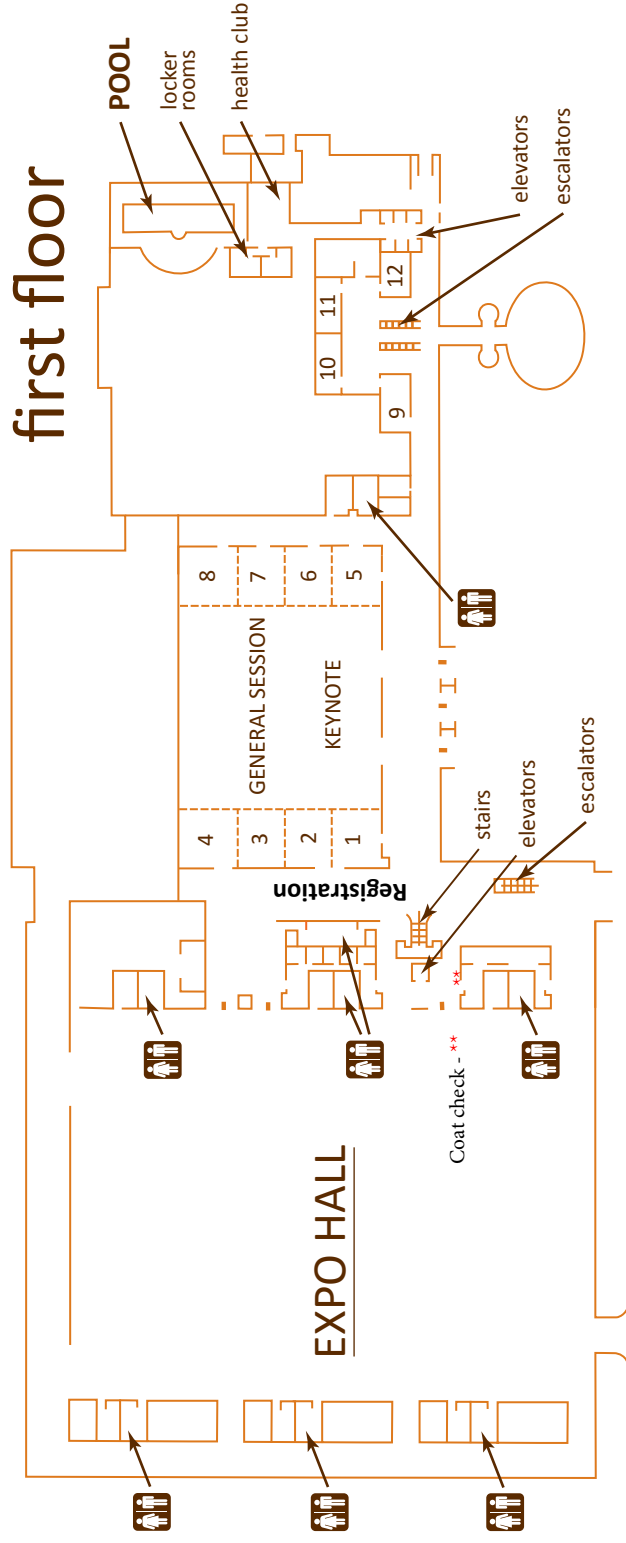
Complimentary coffee will be available from 7:30 - 8:00 am each morning on the 2nd floor.

Items are available for purchase at the concession cart located on the 2nd floor.
Tues. -Thurs. - 7:30 - 9:00 am

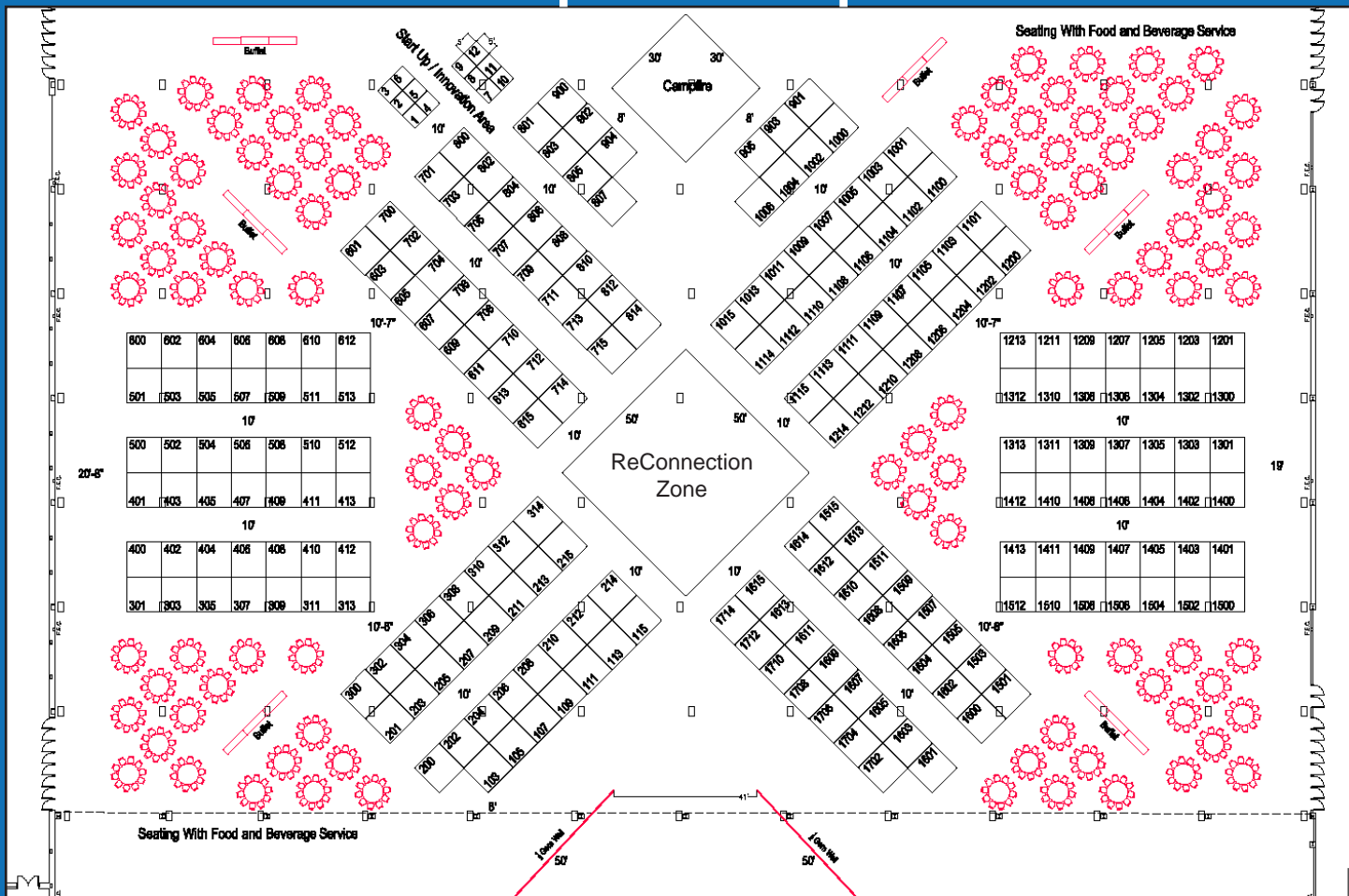
Coat Check: Located on the 1st floor.
\$2.00 per checked item.
Tues. 7:30 am - 6:30 pm
Wed. 7:30 am - 5:30 pm
Thurs. 7:30 am - 12:30 pm

Afternoon Sweets Break:
Tues. & Wed. 2:30 - 2:45 pm
Located on the 2nd floor.

Reception:
Tuesday - 5:00 pm - 6:30 pm
Location: Schaumburg Ballroom Lobby - 1st floor



Expo Hall Map



Entrance

Entrance

OPENING RECEPTION

Schaumburg Convention Center
Ballroom Lobby
Tuesday, April 2, 2019
5:00 p.m. - 6:30 p.m.

Relax and unwind from your first day of sessions with hors d'oeuvres, cash bar, networking, giant party games, wine toss, music, singing...and maybe a little dancing!

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Learning Themes

Finding Your Authentic Leadership Voice
Building and Leading Teams
Becoming a Visionary Leader
Discovering a Work/Life Balance

The LeadingAge Illinois Leadership Academy program is available to anyone who works for a LeadingAge Illinois provider member, irrespective of clinical or managerial experience. It is far more important for potential Fellows to demonstrate deep leadership potential within their organizations than it is for them to carry specific job titles.

Applications are available in the Expo Hall at the LeadingAge Illinois ReConnection Zone!

Session Locator – Tuesday, April 2

	8:00 - 9:30 a.m.	1:30 - 2:30 p.m.	2:45 - 3:45 p.m.	4:00 - 5:00 p.m.
Care and Services	1A Current Food/Nutrition and Dining Standards Related to Person Centered Care RM 1 & 2 2A Fall Management: Establishing a Company-Wide Program RM 22	3B Pain Management vs. Medication Seekers: Understanding the Difference RM 22 4B New Diabetes Standards RM 1 & 2	6C Advancements in MDS RM 22	7D Make Nutrition Your Mission RM 1 & 2
Financial Management and Revenue Enhancement	23A PDPM: Does the New Reimbursement Rule Really Reduce Complexity? RM 23	24B Understand How your Reimbursement Rates are Calculated RM 23	25C Tax Reform: Significant Changes for Tax-Exempt Senior Living Organizations RM 8	26D ICD-10 Again? RM 23
HCBS	35A Reimbursement Changes in Medicare Advantage for Adult Day and HCBS RM 3 & 4	36B Legal Implications from New Technology in the Homecare Setting RM 3 & 4	37C Environmental Strategies for Staying at Home RM 27	38D HCBS Policy Forum RM 3 & 4
Life Enrichment and Wellness	46A CANCELLED Aged to Perfection: Older Adults as Instructors 47A The Intersection of Tech & Aging RM 8	48B CANCELLED Techie Seniors: Using Technology to Advance Your Life Enrichment Program	49C Improving Aging in Place with Wellness RM 5 & 6	50D Investing Resident Wellness: Designing Cutting-Edge Programs Using Dimensions of Wellness RM 22
Marketing, Sales & PR	60A Make Your Marque: Holistic Branding Strategies for Sr. Communities RM 25	61B Census Turnaround: Tested Strategies to Successfully Build SNF, Rehab, & AL RM 25	62C Inside (& Outside) the Box Marketing Ideas RM 25	63D Four Actionable Strategies to Improve Marketing Results RM 25
Memory Care	71A Engagement Throughout the Memory Care System: Residents, Direct Care and Supervisory Staff RM 27	72B Using the Environment to Support Effective Communication in Residents with Dementia RM 27	73C Role of Nutrition, Prevention, Management of Dementia RM 1 & 2 74C Alzheimer's Assoc. Dementia Care Practice Recommendations for LTC & HCBS Providers RM 3 & 4	75D Mindfulness Training for & by Residents with Dementia RM 27
Operational Excellence	84A CANCELLED A Comprehensive QAPI Approach to Managing Hospital Readmissions	85B Keeping Unnecessary Costs Down: Minimizing Workplace Injuries & Creating a Positive Employee Culture RM 9	86C Eliminate Pain, Improve Experience: Creating a Culture of Innovation Through Customer Journey Mapping RM 9	87D Acronym Anarchy! Impact of MIPS, MACRA, APMs, VBP and PDPM on PALTC RM 9
Public Policy and Legal Issues	100A Difficult Conversations: Proactive Strategies For Minimizing Legal Risk During Conflicts with Resident Family Members RM 26	101B Supportive Living Program Update RM 5 & 6 102B Crisis Response: What to do When Media, Law Enforcement, & Regulatory Agencies are at the Door RM 26	103C Charting: What to Chart and When from a Legal Perspective RM 26 104C Assisted Living Policy Forum RM 23	105D Fact or Fiction? Exploring the Legalities of Senior Marketing Beyond Anecdotal Horror Stories RM 26 106D Joint Employers, Misclassification & Other Trending Risks for the LT C Employer RM 10
Strategy and Business Growth	119A The Wave of the Future: Urban Senior Housing Opportunities RM 7 120A CANCELLED Innovation & Implementation: Beyond Failure to Launch RM 5 & 6	121B Exploring Best Practices for Technology Implementation RM 7	122C Appealing to the Aging Population: Complexities of a High Rise Renovation RM 7	123D Medicare Advantage ISNPS: Considerations for a Provider-Led Frontier RM 7 124D Wait! Don't Roll That Out RM 8
Workforce and Leadership Development	137A Strategies for Becoming a M.A.G.N.E.T. Employer RM 24	138B Who Does That?! Behaviors of Different Personalities & Yourself RM 24 139B Gen Z in Workforce 2020: From College to Corporate Life RM 10	140C Staffing to Win: Strategies to Recruit and Retain Today's Workforce RM 24	141D Why Won't They Come? Why Won't They Stay? Registered Nurses in Long-Term Care RM 24

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Renaissance Schaumburg Convention Center
March 17-19, 2020

LET'S GET 20/20 IN 2020

Call for Session Proposals

Do You Have an Idea for the 2020 Annual Meeting?

LeadingAge Illinois is looking for subject-matter experts to present advanced-level education sessions at its 2020 Annual Meeting & Expo. We are seeking thought-provoking proposals that enable members to hear about creative approaches, new ideas, innovative models, and emerging trends as well as topics that address the pressing issues facing aging service providers across the continuum of care.

Submit your proposal by May 17, 2019 at

[www.softconference.com/subs/
LeadingAgeIL/2020/Sub/](http://www.softconference.com/subs/LeadingAgeIL/2020/Sub/)

Questions? Contact Meeting Services at
meetingservices@leadingageil.org

Session Locator – Wednesday, April 3

8:00 - 9:30 a.m.

1:30 - 2:30 p.m.

2:45 - 3:45 p.m.

4:00 - 5:00 p.m.

Care and Services	8E	Nursing Professional Development: Taking In-Services to a Whole New Level RM 25	10F	Creating Clinical Competency as Resident Acuity Increases in . Assisted Living RM 1 & 2	12G	The 21st Century Community Re-Imagined with Smart Technologies RM 9	15H	Phase 3: The Final Rule Will Be Final RM 23
	9E	Innovations in Fall Management Programs RM 23	11F	Bringing Infection Surveillance in Long-Term Care Facilities to the Next Level RM 25	13G	Resident Engagement in QAPI & Infection Control RM 23	16H	Medication Related Falls: Prevention Strategies RM 22
Financial Management and Revenue Enhancement	27E	The Impact of Data on Upcoming SNF Reimbursement Funding Changes RM 5 & 6	29F	Provider Networks: Driving Outcomes for Managed Care RM 26	30G	Show Me the Money! Tips and Strategies for Managing and Recovering A/R RM 3 & 4	32H	Nursing Home Care Act Succeeds in Encouraging Liability Claims: Enough Already? RM 11
	28E	Managing Healthcare Reimbursement and Regs Related to MDS, PDP, PBJ RM 27			31G	Top Ways You May be Misreading the MDS RM 5 & 6		
HCBS	39E	Successful Models for the HCBS Market RM 26	40F	Exploring Innovation in Aging - Thriving! RM 8	41G	Establishing Partnerships & Best Practices in AL RM 10	42H	Tech Trends with Community Based Organizations RM 10
Life Enrichment and Wellness	51E	Arrive and Revive! Embracing the Hospitality Experience RM 1 & 2	53F	Wellness at Any Age and Stage: Balancing Care and Operations RM 9	54G	AL: How Increasing Resident Needs are Challenging Person-Centered Care RM 25	55H	Celebrating Diversity: How to Meet the Needs of Clients, Staff & Community Using Creative Arts RM 25
	52E	Uncommon Commons: Creating Experiences, Engaging Life RM 9						
Marketing, Sales & PR	64E	Selling (No, Not Marketing) Senior Living Services RM 20 & 21	65F	Can You Really Get Inside the Minds of Seniors? RM 20 & 21	66G	You've Launched a New Website - Now What? RM 1 & 2	67H	Importance of Monitoring, Managing, & Responding to Your Reputation Online RM 26
Memory Care	76E	Environment Design's Impact on People Living with Dementia RM 22	77F	The 5 Love Languages and the Alzheimer's Journey RM 22	79G	Enabling Persons with Memory Impairment to Learn New Procedures RM 27	80H	Multidisciplinary Insights Gleaned from a 24-Hour Dementia Simulation RM 27
			78F	Using Post-Occupancy Evaluations to Improve Settings for Dementia RM 10				
Operational Excellence	88E	Need it? Plan it. Execute it. A Strategic Approach for a Successful IT Partnership RM 12	89F	POCs: Are Yours Really Working? IDRs: Do They Really Work? RM 5 & 6	91G	QAPI Made Easy: Data Analytics to the Rescue! RM 7	93H	Purchasing Strategies and Impacts to Budgets RM 12
			90F	Developing Brand Standards for Efficiency While Celebrating Localized Design RM 12	92G	Enterprise Risk Management for Senior Living Communities RM 12	94H	Protecting Your Business and Residents Against Cybercrime RM 8
Public Policy and Legal Issues	107E	Advocacy Town Hall RM 8	110F	Nursing Home Policy Forum RM 7	112G	Survive the Survey RM 26	113H	Legislating Senior Living: National Trends, Impacts and Advocacy RM 1 & 2
	108E	LGBTQ Residents and Employees in Long-Term Care: Challenges & Opportunities RM 10	111F	Moving Thru the Cont.: Sticking Points, Nudges at a CCRC RM 3 & 4	115G	National Affordable Housing Update RM 8	114H	Who's in Charge? Understanding the Law & Requirements of Advanced Directives RM 3 & 4
Strategy and Business Growth	109E	Above & Beyond Preventing Litigation RM 11						
	125E	Preparing for PDP: Assessing and Enhancing Your Facility's Clinical Capability RM 3 & 4	126F	How Do You Evaluate What Level is Right for Your Organization? RM 23	128G	State of Senior Living 2019 and Beyond RM 20 & 21	128G	(Continues)
			127F	Better Process for Development: Assemble the Right Team RM 11	129G	Community Partnerships to Offer Tech Engagement Programming RM 11	130H	Development, Design, and Operations Lessons from Urban Multi-Level Senior Living RM 5 & 6
Workforce and Leadership Development	142E	Innovative Recruitment and Retention Solutions RM 7	144F	CANCELLED Simple Choices: The Practice of Building Trust & Engagement RM 27	145F	(Continues)	146G	Addressing Workforce Challenges with a Student Internship Program RM 24
	143E	What Every Leader Needs to Know RM 24	145F	Improving Staff Retention Cultivating Satisfaction in the Work Place RM 24			147H	Addressing Workforce Gaps: Team-Based Palliative Medicine for Patients with Advanced Illness RM 9

Come see us at
BOOTH 715



ACCURATE AND RELIABLE ROADMAP

The current climate of the health care industry is unsettled. Too many variables that are out of your control are preventing you from effectively planning for the future of your facilities. How will your facilities adjust to manage the effect and pace of this change? You need a roadmap that allows you to analyze potential opportunities to maintain viability now and respond to future industry changes. Contact us today.

CHICAGO

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HEALTH CARE PRACTICE

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Session Locator – Thursday, April 4

8:00 - 9:30 a.m.

9:45 - 10:45 a.m.

11:00 a.m. - 12:00 p.m.

Care and Services	5C Revitalize Your Restorative Nursing Program for Success! RM 24 18I Essentials of Aggression Management RM 8	19J COPD Update: Decreasing Cost, Morbidity, and Mortality with Appropriate Medication Therapy RM 8 20J Reducing ER Visits Through Partnership RM 23 21K Overview of Behavioral Health Services RM 24	22K Halt the Fall Prevention and Intervention Strategies RM 23
Financial Management and Revenue Enhancement	33I Medicaid Cost Report and Capital Reports: Improve Your Bottom Line RM 7	32J Manage Your Revenue Cycle to Ensure a Healthy Bottom Line RM 7 33J Audit your Facility Like a CPA RM 9	34K A Primer on Utilizing Low Income Housing Tax Credits RM 9
HCBS	43I What Keeps Employers Up at Night? A Wage and Hour Review for the Home Care Provider RM 12	44J How to Increase Revenue, Customer Service and Retention Through Community Based Services RM 12	45K IDPH Home Care Licensure Program Update RM 12
Life Enrichment and Wellness	56I Lighting Design for Circadian Rhythm Friendly Senior Environment RM 1 & 2 57I How Repositioning Fosters Environments that Thrive RM 9	58J Creating Community, Connecting Lives: The Integration of Technology and Senior Living RM 1 & 2	59K Transforming the Expressive Arts: Wellness, Team-Building, Marketing and Fundraising RM 1 & 2
Marketing, Sales & PR	68I Combining Social Media and Content Marketing to Drive Engagement Online RM 20/21	69J Building Sales Intelligence with Purposeful Data RM 20 & 21	70K Increase ROI on Your Digital Marketing Investment RM 20 & 21
Memory Care	81I The Importance of a Successful Support Group: Why It's Worth the Effort RM 26	82J Primary Progressive Aphasia: Person-Centered Strategies to Enhance Communication RM 26	83K Person-Centered Cognitive-Communication Interventions Across Dementia Syndromes RM 26
Operational Excellence	95I Cybersecurity Prevention, Detection, and Response RM 10 96I Reducing Risk by Effectively Managing Critical Events RM 25	97J Steps in Preventing Legionella at your Facility: Are you Ready? RM 10 98J RIGHT NOW: Is your Facility Prepared for an Active Shooter Situation? RM 25	99K Key Trends, Innovation, and Technology Impacting Senior Living in Food and Facilities Management RM 25
Public Policy and Legal Issues	116I Politics, Policy & Nursing: Why Being Involved is Important to Your Future RM 3 & 4	117J The Value of Family Expectation Management and Communication in Mitigating Liability Risk RM 3 & 4	118K Social Media in the Nursing Home? A Legal Perspective RM 3 & 4
Strategy and Business Growth	131I From Tired to Inspired: How a Strategy Journey Revitalized Central Baptist Village RM 22 132I Tales from the Front: Change, Crisis & Opportunity RM 11	133J Top Ten Things to Consider in an Affiliation or Merger RM 11 134J M&A Market Update and Divestiture Strategies for Non-Profit Organizations RM 22	135K Innovation in Senior Living: How Technology is Shaping the Future of the Industry RM 22 136K A Study in Population Health: Integrated Care Model RM 7
Workforce and Leadership Development	148I Executive Hiring in Senior Living: Exploring the Hiring Pool Development RM 5 & 6 149I Unconscious Bias: Beyond Awareness RM 27	150J The Millennial in the Backseat RM 27 151J Successful Interdisciplinary Recruitment and Retention Strategies RM 5 & 6 152J CANCELLED Leadership and Rest: Practicing Creative Disruption	153K Creating Effective Teams RM 24 154K Digital Recruitment Strategies-Staying Relevant in a Competitive Market RM 5 & 6



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LeadingAge Illinois is hosting an informative one-day conference covering a broad range of topics to help those in the senior living industry maximize the potential and quality of services they provide in their community.

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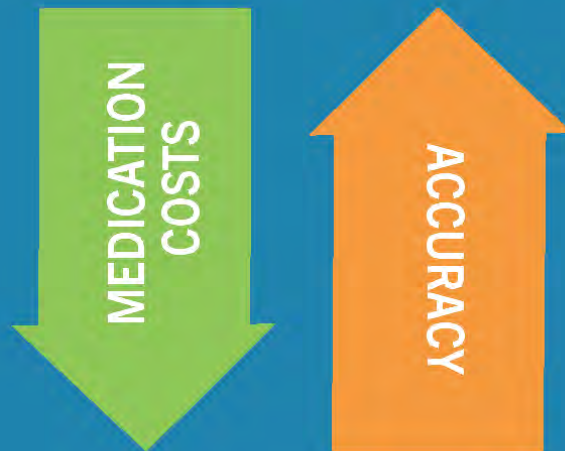
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